



## **SE3000B**

### **Static Exciter**

The Power-Tronics SE3000B Static Exciter is a self-contained, heavy-duty complete chassis Static Exciter. The SE3000B Static Exciter is designed for continuous operation up to 125vdc at 240adc!

The SE3000B is uniquely designed to fit in a compact footprint while being passively convection cooled for a long, maintenance-free service life. Because of its unique modular design, the SE3000B minimizes downtime should a repair ever be necessary! All serviceable parts are easily removable without the need to remove the chassis from the mounting cabinet or tray.

Over 25 years of field use and design refinement makes the SE3000B a time-proven design, utilizing high-reliability components, and a unique modular design to simplify repair. The SE3000B is designed to provide a lifetime of service and is specifically built to minimize failures and potential downtime!

### **Specifications**

Input Voltage:	208 - 240vac
Frequency:	50 or 60 Hz
Voltage Regulation:	+/- .25% From NL to FL
Parallel Operation	Yes
Output Voltage Range:	0-210vdc @ 240vac input
Maximum Forcing Output:	210vdc @ 200adc
Rated Continuous Output:	125vdc @ 240adc
Minimum Field Resistance:	.52Ω @ 125vdc output
Min Residual Build up Voltage:	5vac
Under Frequency Protection:	Yes, VPH reduction
Physical Size:	22 x 20.5 x 9 in.
Weight:	45 lb.
Integrated Control Module:	VRMSE-B
Internal Build-Up Provisions:	Yes, Residual AC Flash
Repairable:	Yes
Internal Protection:	Fuses, cartridge type
External Voltage Adjustment:	Yes
System Operating Indicator:	Yes
Optional External Controls	Yes
Integrated 0-9VDC / 4-20mA Interface:	Yes

The SE3000B is capable of parallel operation with other generators or with a utility buss. The VRMSE-B control module includes an internal 0-9VDC or 4-20mA interface module to allow a wide variety of VAR, PF, or other PLC controls to remotely control the unit. An optional motorized potentiometer allows remote operation by dry contact switching or older pulsed-DC control schemes.

Previous models, such as the SE3000BX can easily be replaced by the SE3000B for enhanced reliability and control upgrades!



## **Table of Contents**

<b>Introduction and Functional Description:</b>	<b>3</b>
<b>Determining Application Sizing:</b>	<b>4</b>
<b>Common 12-Lead Generator Wiring Diagrams:</b>	<b>6</b>
<b>Included Parts &amp; Accessories:</b>	<b>7</b>
<b>Mounting Dimensions &amp; Chassis Ground:</b>	<b>8</b>
<b>Input Power &amp; Field Connection Diagram:</b>	<b>9</b>
<b>VRMSE-B Control Module:</b>	<b>10</b>
<b>Standard Control Wiring Diagram:</b>	<b>11</b>
<b>Parallel Control Wiring Diagram:</b>	<b>12</b>
<b>Fully Automatic Remote Adjustment Wiring Diagram:</b>	<b>13</b>
<b>Automatic / Manual Selectable Remote Adjustment Wiring Diagram:</b>	<b>14</b>
<b>Adding an External Manual Battery Flash:</b>	<b>15</b>
<b>Initial Setup and Commissioning:</b>	<b>16</b>
<b>Optional Power-Tronics Add-On Modules:</b>	<b>17</b>
<b>Application Troubleshooting:</b>	<b>18</b>
<b>Bench Check Procedures:</b>	<b>19</b>
<b>Installation Warranty Form:</b>	<b>20</b>
<b>Product Warranty Certificate:</b>	<b>21</b>



## Introduction and Functional Description

# **Caution: Read This Installation Manual Carefully and Entirely!**

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**Warning:** Do not use digital equipment to read voltage, Hz, or amperage during this installation. Use only Analog sensing equipment! Failure to do so may result in damage to equipment or in personal injury!

**ALWAYS** perform all setup procedures off-line

**ALWAYS** wear eye protection

**ALWAYS** strip wire insulation properly or use insulated connectors

**ALWAYS** use analog metering equipment when setting up the regulator

**ALWAYS** ensure the static exciter receives ample airflow

**ALWAYS** use adequate fusing

**NEVER** hold the static exciter in your hand or lap when energized

**NEVER** install the static exciter in a place it can be exposed to the elements or moisture

**NEVER** mount the static exciter over a screw, bolt, rivet, seam, or other fastener

**NEVER** remove the regulator cover while the unit is in operation

**NEVER** insert a screwdriver or other object under the regulator cover

**NEVER** touch any exposed part of the SE3000B during operation (**LIVE HEATSINKS**)

**NEVER** install a switch in the DC portion of the static exciter's wiring

**NEVER USE A DIGITAL FREQUENCY METER** (*It can give a false reading!*)

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## Functional Description

The SE3000B Static Exciter is the result of over 25 years of engineering efforts and offers high-demand features at a competitive price point. The SE3000B is a time and field-proven design and is engineered to greatly simplify setup while offering extreme reliability. When properly installed, the SE3000B Static Exciter is designed to provide a lifetime of service.

A Generator voltage regulator has several automated tasks it must perform in order to provide reliable, clean, and regulated electricity. It must build-up the generator, regulate the terminal voltage within its design specifications, and protect both itself and the generator should a fault situation arise.

The SE3000B Static Exciter is designed to replace older obsolete static exciters or rotating exciters with a minimum of connections and a minimum of required installation space. The SE3000B Static Exciter contains an internal flashing circuit for guaranteed buildup, internal filter for voltage sensing, internal field-replaceable 300A fusing, and internal DC field noise suppression. The SE3000B is also designed to be user-serviceable should a problem arise. Fuse or rectifier replacement in the field takes only minutes, thanks to the unique modular design of the SE3000B.

Due to its extreme simplicity, the SE3000B Static Exciter is uncommonly reliable and offers features and regulation accuracy usually only offered by much more complicated and often much more expensive static exciters.



## **Determining Correct Application Sizing**

The SE3000B Static Exciter is designed for use with 208-240VAC input. It contains internal suppression for use with brush-type generator sets. Before installation, it is necessary to verify that the SE3000B is the correct product for your application.

To determine if the SE3000B is the correct product for your generator you need to know any two of the following 3 specifications from the rating plate of your generator:

- 1: Exciter Field Voltage (in DC Volts) [Generally given in full load Voltage on nameplates]
- 2: Exciter Field Resistance (in Ohms) **[See Note Below]**
- 3: Exciter Field Amperage (in DC Amps) [Generally given in full load Amps on nameplates]

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**Using the specifications obtained from your generator exciter, verify that your generator fits the specifications below:**

- Exciter full load voltage is 125VDC or less, and your exciter field resistance is .52Ω or greater.
- 



**WARNING:** BRUSH AND SLIP RING CONNECTION PROBLEMS ARE THE #1 SOURCE OF VOLTAGE CONTROL PROBLEMS AND FAILURE OF STATIC EXCITERS!!! **DO NOT INSTALL THE SE3000B IF THE BRUSHES AND/OR SLIP RINGS ARE NOT IN EXCELLENT CONDITION!!!**

**STOP AND CORRECT BRUSH AND SLIP RING CONNECTION PROBLEMS IF ANY OF THE FOLLOWING CONDITIONS ARE PRESENT:**

- GROOVES IN SLIP RINGS
- ROUGH SLIP RING APPEARANCE OR GHOSTING (CHATTERING)
- OIL CONTAMINATION ON BRUSHES OR SLIP RINGS
- DULL, ROUGH, STRIPED, PITTED, OR METALLIC APPEARANCE OF BRUSH FACES
- FIELD RESISTANCE MEASURED BETWEEN SLIP RING BRASS AND FIELD RESISTANCE MEASURED BETWEEN FIELD LEADS EXCEEDS 1-2% DIFFERENCE



## Note about Field Resistance:

- When measuring field resistance on a brushless generator, simply measure the resistance of the exciter field through your field leads with a multimeter.
- When measuring field resistance on a brush-type generator, measure the resistance through both the field leads as well as directly on the slip rings themselves. **The readings you obtain should ideally be the same, but no more than 1% difference.** If you show more than 1% difference in reading your generator has brush and ring contact problems and will need cleaning or maintenance before installing the SE3000B. **Failure to correct brush and ring contact problems will result in severe damage to the voltage regulator as well as possible PERMANENT damage to the slip rings themselves!** NEVER use emery cloth, carborundum stones, “comm sticks”, or Tuner cleaner to dress or clean slip rings. They will make a bad problem much, much worse! Only use Garnet or Flint sandpaper and clean with a clean rag soaked with Acetone for best results!

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***If you do not have any of the specifications of your generator’s exciter, or if you don’t know where to start when trying to determine your exciter specs, please see the section below for instructions on measuring and calculating your exciter specifications.***

- Measure your exciter field resistance using a multimeter on your field leads. Record this value. If you have a brush-type generator, also take a resistance reading on your slip rings: the value you obtain on the slip rings should be no more than 1% difference from the value you obtained through the field leads.
- Next, start and run the generator and apply 12V from a battery through your field leads and record the AC voltage produced by the generator. To determine your full load exciter field voltage, use the following formula:

$$E_{Exc.} = \frac{E_{Gen.Conf.}}{\left( \frac{E_{Gen.Output}}{E_{Battery}} \right)} * 2$$

Where  $E_{Gen.Conf.}$  is your Generator’s configured voltage (e.g.: 120, 208, 240, 480V, etc.),  $E_{Gen.Output}$  is your recorded output voltage, and  $E_{Battery}$  is your battery voltage (12V usually).

- Next, calculate your maximum exciter field amperage using your measured field resistance and your calculated exciter voltage using the following formula:

$$I = \frac{E}{R}$$

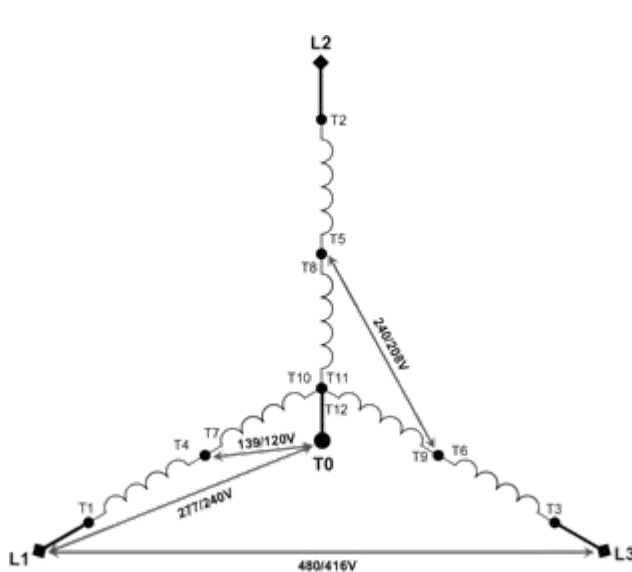
Where  $I$  is your maximum exciter field current,  $E$  is your calculated field voltage from the above formula, and  $R$  is your measured field resistance.

**Using the values you just measured and calculated, see the specifications on the previous page to determine whether the SE3000B is the correct product for your application.**



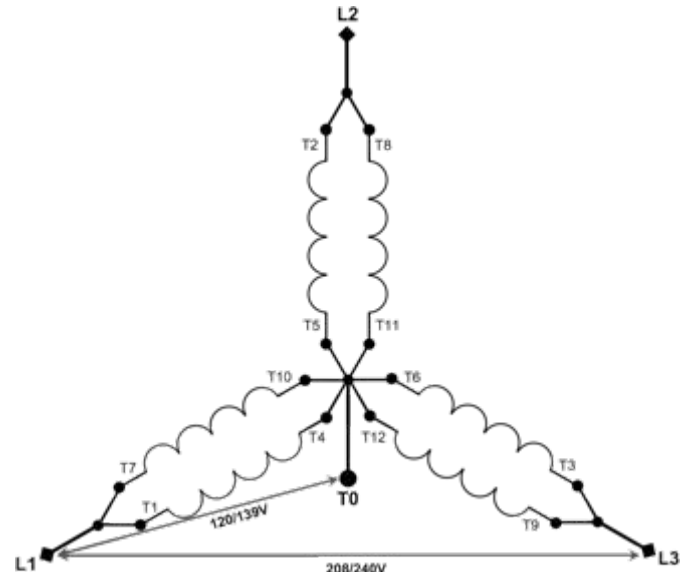


## Common 12-Lead Generator Wiring Diagrams



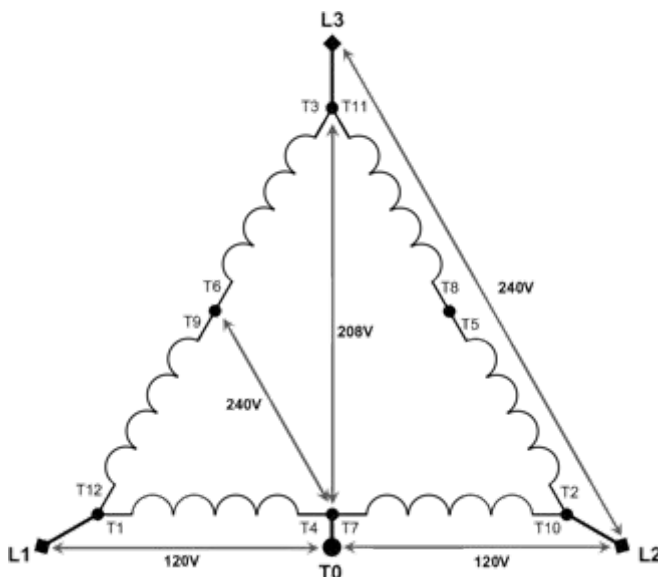
**Series Wye (416/480V 3Ø)**

Voltage L-L: 416/480V  
Voltage L-N: 240/277V  
Voltage CT – N: 120/139V



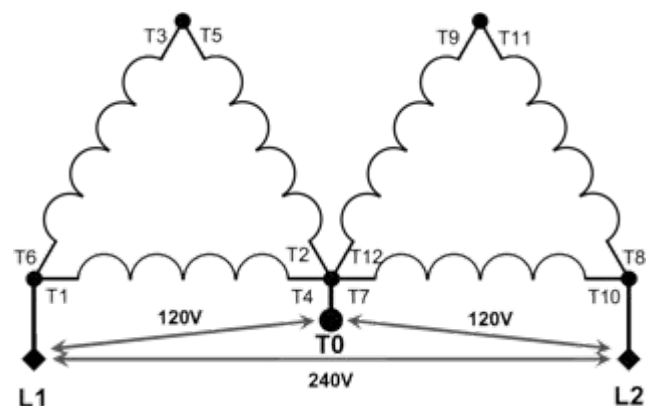
**Parallel Wye (208/240V 3Ø)**

Voltage L-L: 208/240V  
Voltage L-N: 120/139V  
**NOTE:** 208V is Standard Voltage



**Series Delta (240V 3Ø)**

Voltage L-L: 240V  
Voltage L1/L2-N: 120V  
Voltage L3 – N: 208V  
**NOTE:** L3-N is a “High Leg”  
208V instead of 120V!



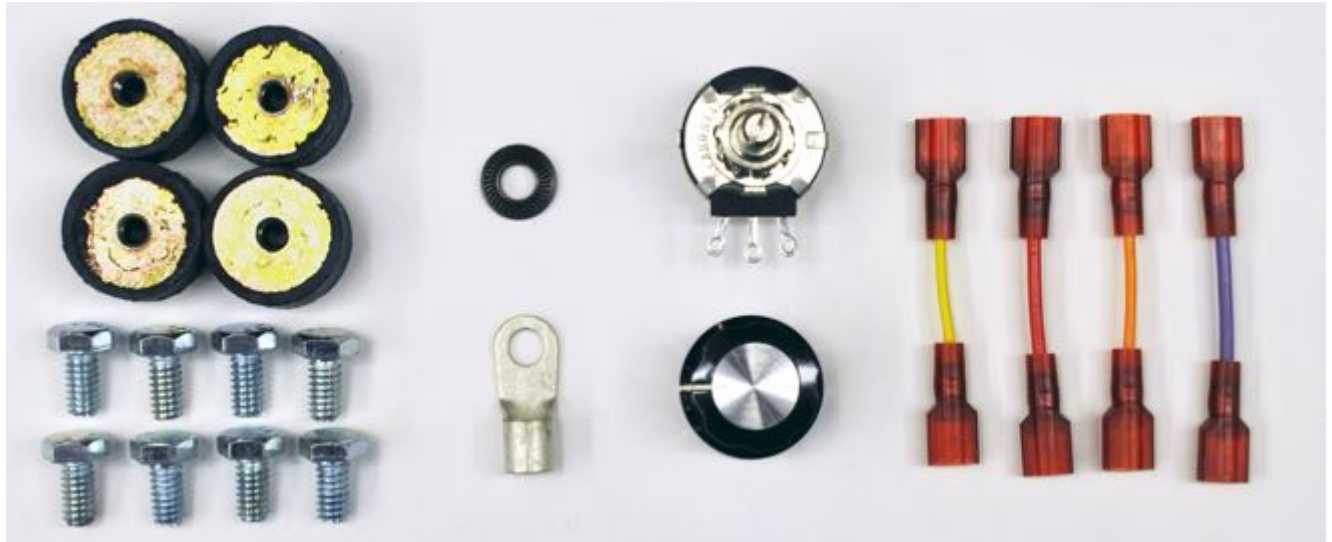
**Double-Delta (120/240V 1Ø)**

Voltage L-L: 240V  
Voltage L-N: 120V  
Preferred Single-Phase Connection.  
Don't Use Zig-Zag if Possible.  
**NOTE:** Derate generator by 1/3 rated capacity when using this connection!



## **Included Parts & Accessories**

The SE3000B Static Exciter includes the following parts and accessories to ensure a quick and easy installation:

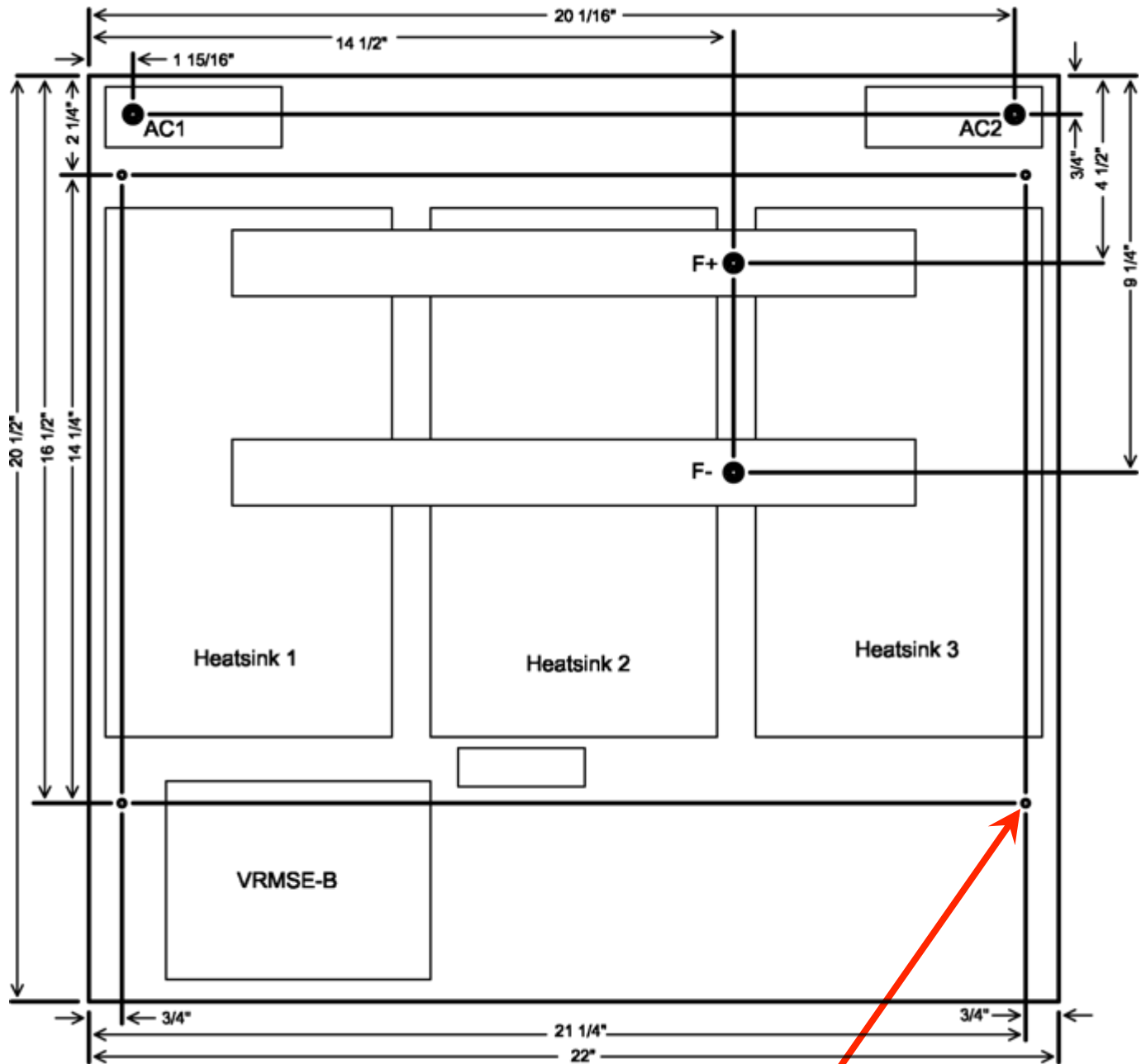


### **Included Parts List:**

- |  |               |
|--|---------------|
| • <b>Vibration Isolators</b>                     | <b>Qty: 4</b> |
| • <b>1/4-20 X 1/2" Bolts</b>                     | <b>Qty: 8</b> |
| • <b>#8-6AWG Compression Terminal</b>            | <b>Qty: 1</b> |
| • <b>1/4" Bellville Washer</b>                   | <b>Qty: 1</b> |
| • <b>100K 2W Long-Life Potentiometer:</b>        | <b>Qty: 1</b> |
| • <b>Panel Knob for Potentiometer:</b>           | <b>Qty: 1</b> |
| • <b>#22-18AWG .250 Female Terminals:</b>        | <b>Qty: 4</b> |
| • <b>Yellow Jumper Wire (Factory Installed):</b> | <b>Qty: 1</b> |
| • <b>Red Jumper Wire:</b>                        | <b>Qty: 1</b> |
| • <b>Orange Jumper Wire:</b>                     | <b>Qty: 1</b> |
| • <b>Purple Jumper Wire:</b>                     | <b>Qty: 1</b> |



## Mounting Dimensions & Chassis Ground



### Chassis Should Be Grounded For Safety!!!

Use Supplied Compression Terminal And  
Bellville Washer Provided In Accessories Kit

Attach to Bottom Right Mounting Point.

**Torque to 125 in•lbf (15N•M)**







## Input Power & Field Connection Diagram

(See page 10 for control wiring information)

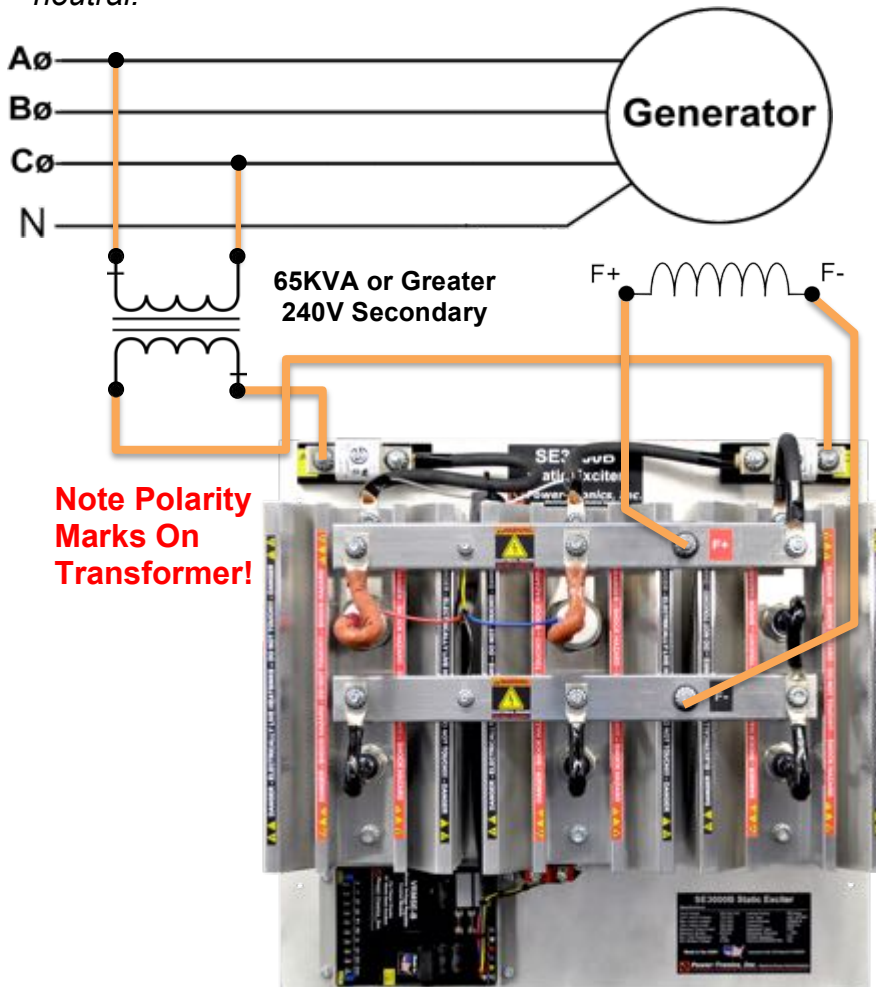
The SE3000B is a Full-Wave rectified static exciter, which allows a maximum of 210VDC at 300 ADC with an input voltage of 240VAC.

This product is typically used on slip-ring generators with full load field voltages of 125VDC or less and full load exciter field amperages between 160 and 240ADC.

**Note that the maximum input voltage to the SE3000B Static Exciter is 240VAC!**

**DO NOT input 277VAC into the SE3000B!** Severe damage to the unit will result! For use on higher voltage systems, use a step-down transformer rated at 65KVA with 240V Secondary or for 480V systems, connect the regulator to the winding center taps T7 and T9 (See Page 6).

*Connecting the input of the SE3000B to 2 different phases of the generator as shown in the diagram below will result in greater regulation accuracy than when connecting line-neutral.*



**Note Polarity Marks On Transformer!**

Diagram Assumes a 208-240V Generator  
**For higher voltage generators, use a 65KVA (or larger) transformer with a 240V Secondary OR for 480V systems connect to the generator winding center taps at T7 and T9.**

### NOTE:

Diagram shows an isolation transformer, which is recommended for ALL installations. An isolation transformer will save your engine bearings should the rotor ever short to ground!

**Torque All Terminal Connections to 125 in•lbf (15 N•M)**

**NEVER install a switch or breaker on the DC or Exciter side of the voltage regulator!**

**Only install a switch or disconnect on the AC Side of the regulator!**

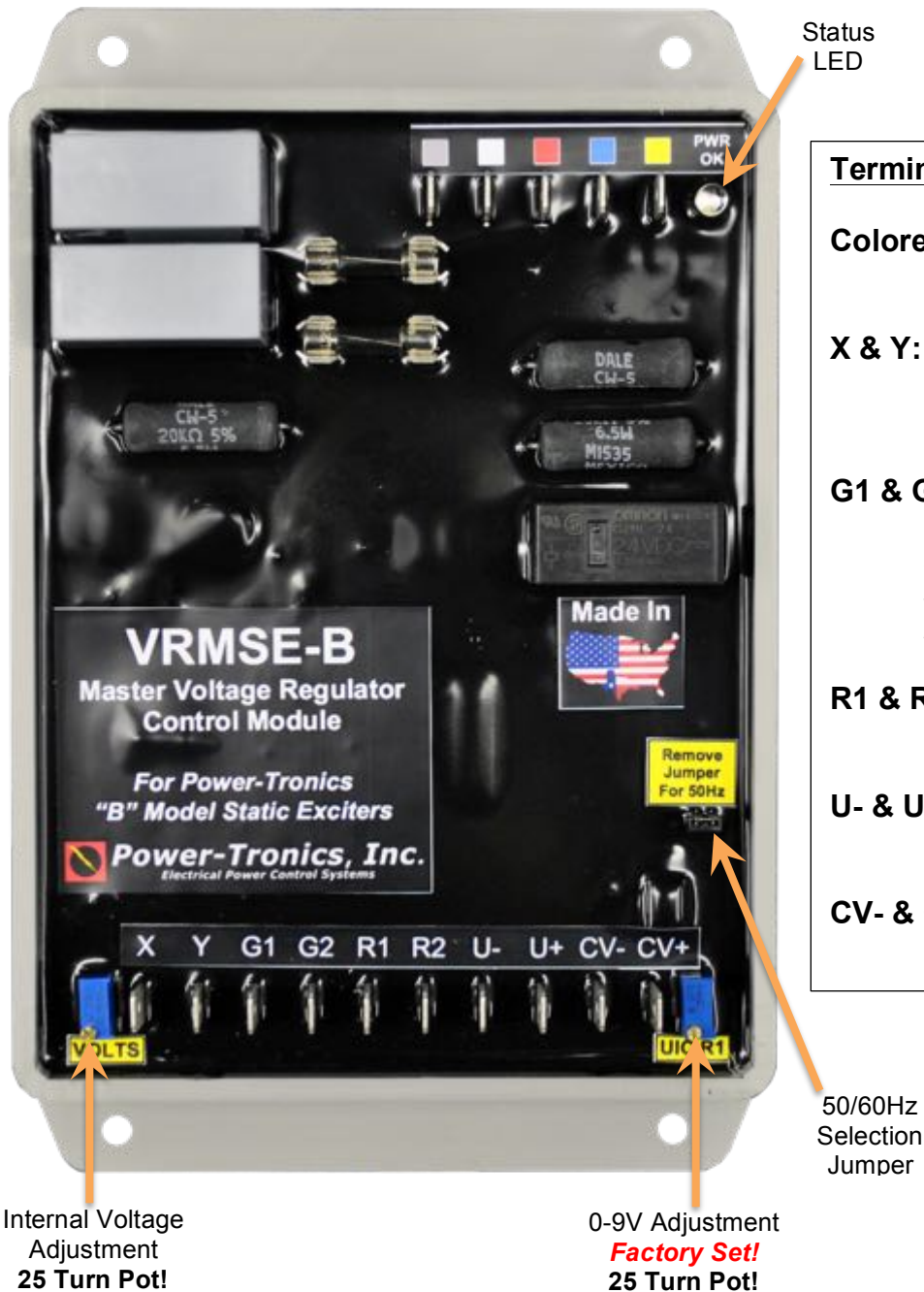
**See Pages 11-14 for Control Wiring Diagrams**



## VRMSE-B Control Module

The VRMSE-B Control Module is an integrated device designed to replace multiple discrete components in previous generations of Static Exciters. It incorporates an Automatic Voltage Regulator, AC Filtering, Automatic Residual AC Flashing Circuit, and integrated 0-9VDC / 4-20mA Interface Module.

The unitary design simplifies installation in the field, and greatly simplifies replacement if a fault occurs with the control module. The unit has 5 color-coded wires with quick-connect terminals, and can be quickly swapped out in under 5 minutes without the need to remove the chassis from its enclosure or tray.



### Terminal Descriptions:

#### Colored Terminals:

Chassis Wiring (Color-Coded)

#### X & Y:

Paralleling CT Input

Factory-Installed Yellow Jumper

#### G1 & G2:

Gate Enable Pins

Short G1 & G2 To Run Exciter  
**Switch or Relay Recommended  
If No Switch, Install Red Jumper**

#### R1 & R2:

Remote Adjustment Input

#### U- & U+:

Output From Internal UIC200

#### CV- & CV+:

Input for 0-9V or 4-20mA Signal

Internal Voltage  
Adjustment  
**25 Turn Pot!**

0-9V Adjustment  
**Factory Set!**  
**25 Turn Pot!**

50/60Hz  
Selection  
Jumper



## Standard Control Wiring Diagram

This wiring diagram shows the default control wiring configuration for the SE3000B. Power wiring is shown on Page 9.

**This diagram assumes an isolated (unit/islanded) operating environment with manual remote adjustment.**



**NOTE:**  
Yellow Jumper is  
Factory Installed!

**NOTE:**  
If not using a switch,  
Install Red Jumper  
from Accessory Kit

**NOTE:**  
It is not necessary  
to jumper terminals  
R1 and R2 if not  
using the Remote  
Voltage Adjustment!

100KΩ @ 2w

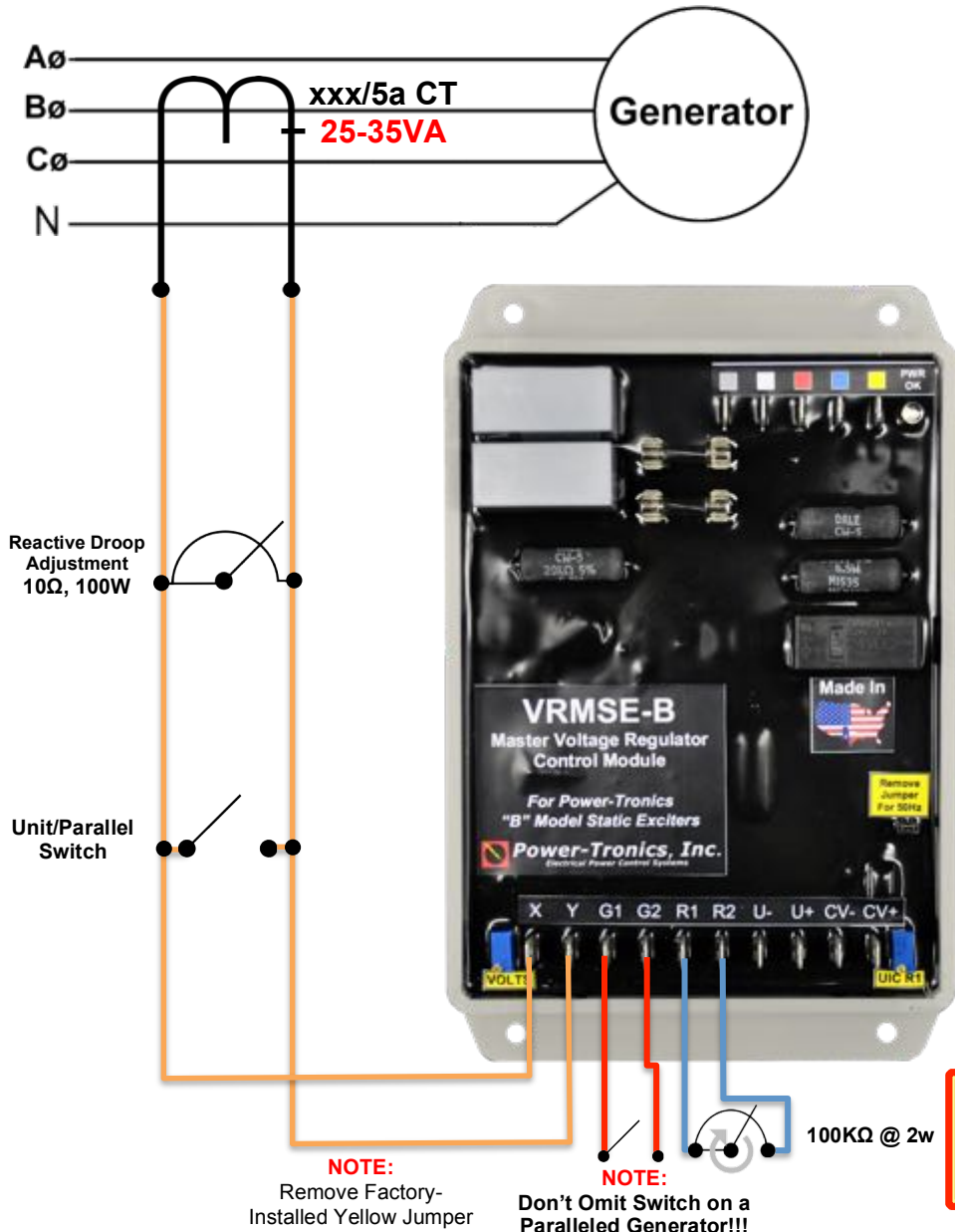


## Parallel Control Wiring Diagram

To use the SE3000B Static Exciter in a parallel configuration either with another generator or with a buss such as a utility, use the diagram below for proper hookup with the SE3000B. **Power wiring is shown on Page 9.**

**This diagram assumes a paralleled operating environment with manual remote adjustment.**

**NOTE:** Power-Tronics products parallel using the Reactive Droop compensation method. This allows our products to parallel with existing systems easily while also allowing islanded operation with the flip of a switch. **When initially installing the droop resistor, set it for approximately  $7\Omega$  before final adjustment later.** If the droop is excessive when load testing, reduce the resistance a bit at a time until satisfactory droop is achieved. **CT should be sized at 25-35VA capacity!**



If using the internal 0-9VDC Interface module, See Pages 13-14 for Control Wiring Diagrams

**NOTE:**  
Don't Omit Remote Adjustment on a Paralleled Generator!!!





## Fully Automatic Remote Adjustment Wiring Diagram

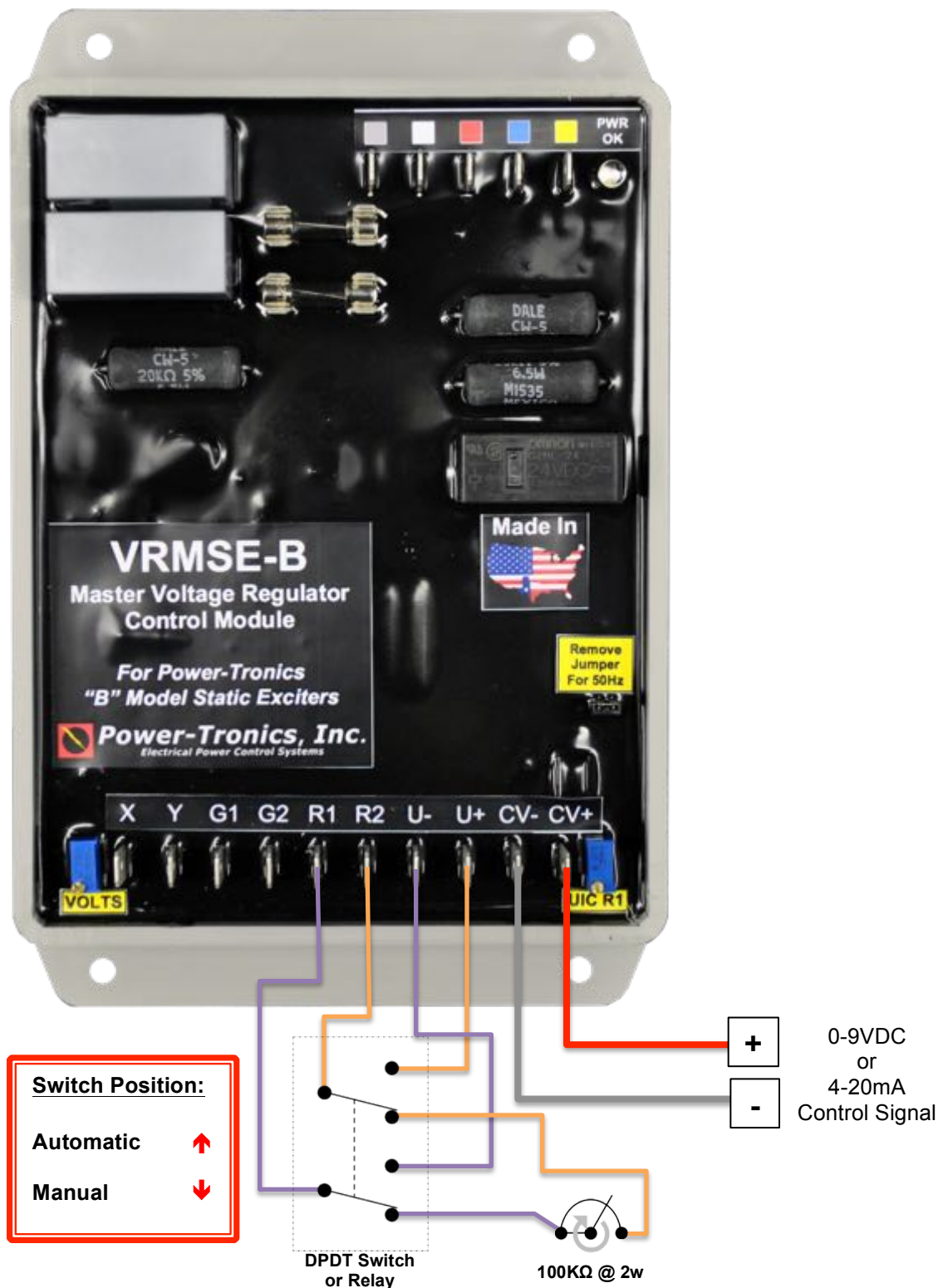
This wiring diagram shows ONLY the control wiring configuration for fully-automatic Remote Control of the SE3000B. **Control wiring is shown on Pages 11 and 12.**





## Automatic / Manual Selectable Remote Adjustment Wiring Diagram

This wiring diagram shows ONLY the control wiring configuration for fully-automatic Remote Control of the SE3000B. **Control wiring is shown on Pages 11 and 12.**

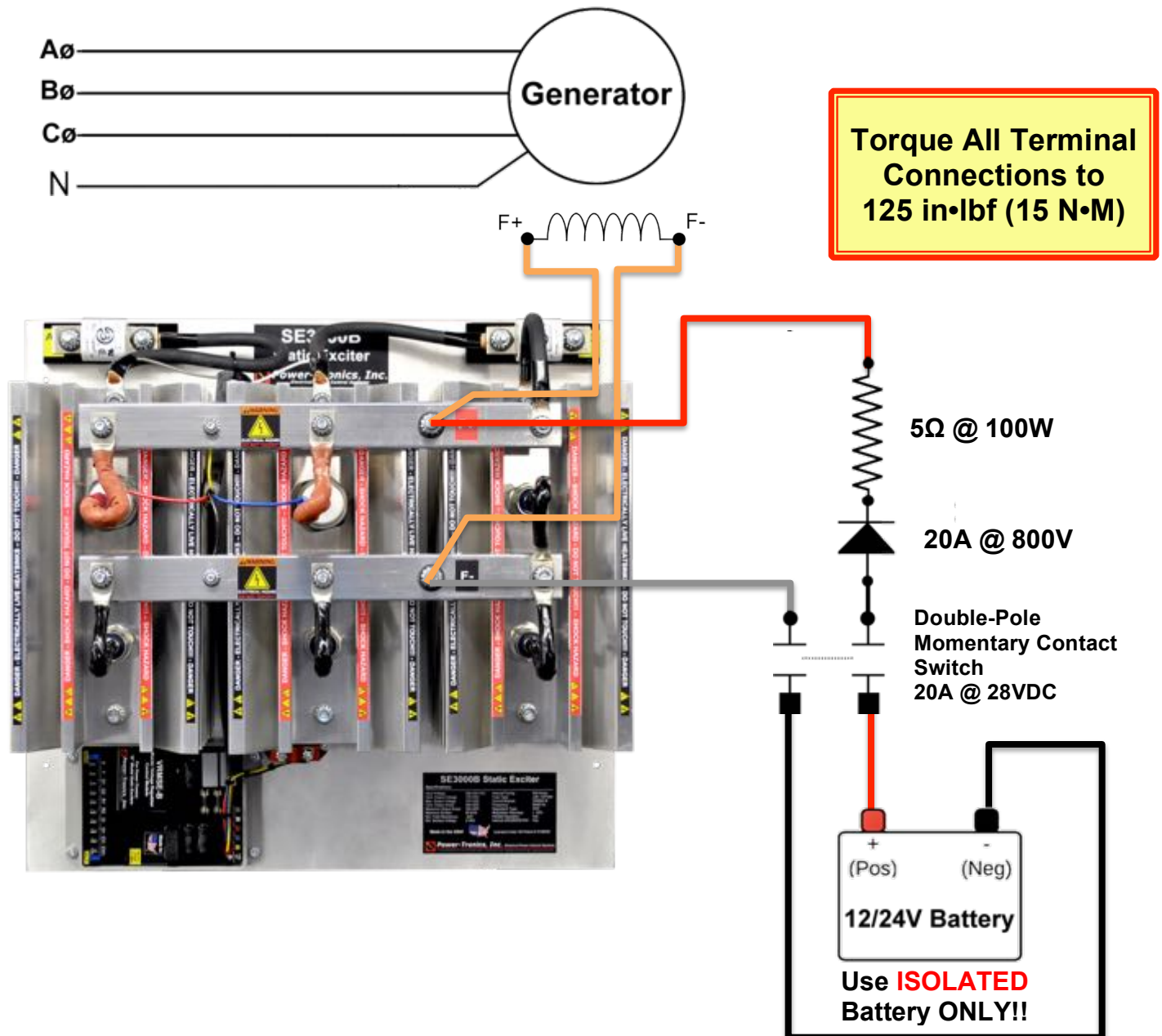




## Adding an External Manual Battery Flash

The diagram below shows how to add a manual battery flash circuit to the SE3000B.

If you prefer an automatic battery flash solution, the Power-Tronics ABF40 Automatic Battery Flash Unit provides an automated battery flashing solution using a standard 12V isolated battery source.





## **Initial Setup and Commissioning**

1. Install the SE3000B and wire according to the correct wiring diagram and control wiring diagram (**Pages 9-14**).
2. If installing the SE3000B on a brush-type generator, verify that the brushes and brush riggings are isolated, ungrounded, and connected ONLY to the SE3000B.
3. If operating on a 50Hz generator, remove the 50/60Hz Selection Jumper on the VRMSE-B.
4. Turn the internal voltage control (VOLTS) on the VRMSE-B Control Module 15 or more turns counter clockwise (left) or until you hear the screw click. This procedure is necessary in case the original factory settings have been altered.
5. If you are using a remote voltage adjustment, set it at 50% of adjustment.
6. If the generator is to be paralleled, set the droop resistor between 6Ω and 10Ω.
7. Start up the prime mover and bring up to operating speed and turn on the regulator switch (if used).
8. Set the internal voltage adjustment (VOLTS) on the VRMSE-B Control Module to the desired voltage setting for the generator output by turning the adjustment screw clockwise (right).  
**Note that the voltage adjustment is a 25-turn pot!**
9. Place the generator on line and observe the frequency and voltage.
10. If the generator is being paralleled, measure the droop during loading and adjust the droop resistor as necessary. Reducing droop resistor resistance will reduce droop.  
**NOTE: Loading the generator with a purely resistive load-bank may cause undesirable droop characteristics such as no droop, very slight droop, or even rising terminal voltage. Measure droop with a mixed load for best results.**
11. If paralleling and the terminal voltage rises or excessive amperage exportation occurs during loading with a mixed load connected, reverse the CT leads and try again.
12. If using the internal 0-9VDC interface module, manually vary the input voltage signal to observe the behavior of the exciter in response to a control voltage change. If you wish to restrict the range of the control signal, turn UIC R1 pot clockwise to reduce the effective range. By default the unit ships factory preset for full range from 0-10VDC (Effective range +/-15VAC from 240VAC setpoint).
13. If your external control device uses a +/-9V or +/-10V control signal, you can still use it with the VRMSE-B's internal interface module by manually setting a +5V offset in your control scheme. The unit will recognize 0-10V control signals and will ignore any negative control signals.
14. Observe voltage regulation during no-load and full-load conditions. Once the voltage is set and regulating characteristics are satisfactory the installation procedure is complete.



## **Optional Power-Tronics Add-On Modules**

Power-Tronics offers an array of optional add-on modules for the SE3000B Static Exciter. For more information on any of the modules below, visit our online catalog at:

**[www.power-tronics.com](http://www.power-tronics.com)**



### **MOP1224HD**

#### **Motorized Potentiometer**

Allows the SE3000B to be externally controlled by older automated controllers using pulsed signals or dry contacts for control!



### **ABF40**

#### **Automatic Flash Unit**

Adds Automatic Flash or Battery Flash to installations with low residual or requiring guaranteed buildup!



### **HVD1**

#### **High Voltage Disconnect**

Saves your generator and connected equipment from runaway voltage conditions! Disconnects power to the voltage regulator instantly in the event of high voltage!



## **Application Troubleshooting**

### **Problem:**

### **Possible Cause**

No Voltage	1 3 5 7 9 11 13 15 20 21
Pulsating Voltage	4 5 6 12 16
Flickering Voltage	4 6 7 14 21 22
High Voltage	6 7 8 9 12 13 17 18 20 21 22
Voltage Drop on Load	5 8 10 12 16 23 24
Low Voltage	5 8 12 13
Poor Voltage Regulation	2 4 10 12 13 16 23 24
No Voltage Control	13 19 20 21 22 23 24

### **Possible Causes:**

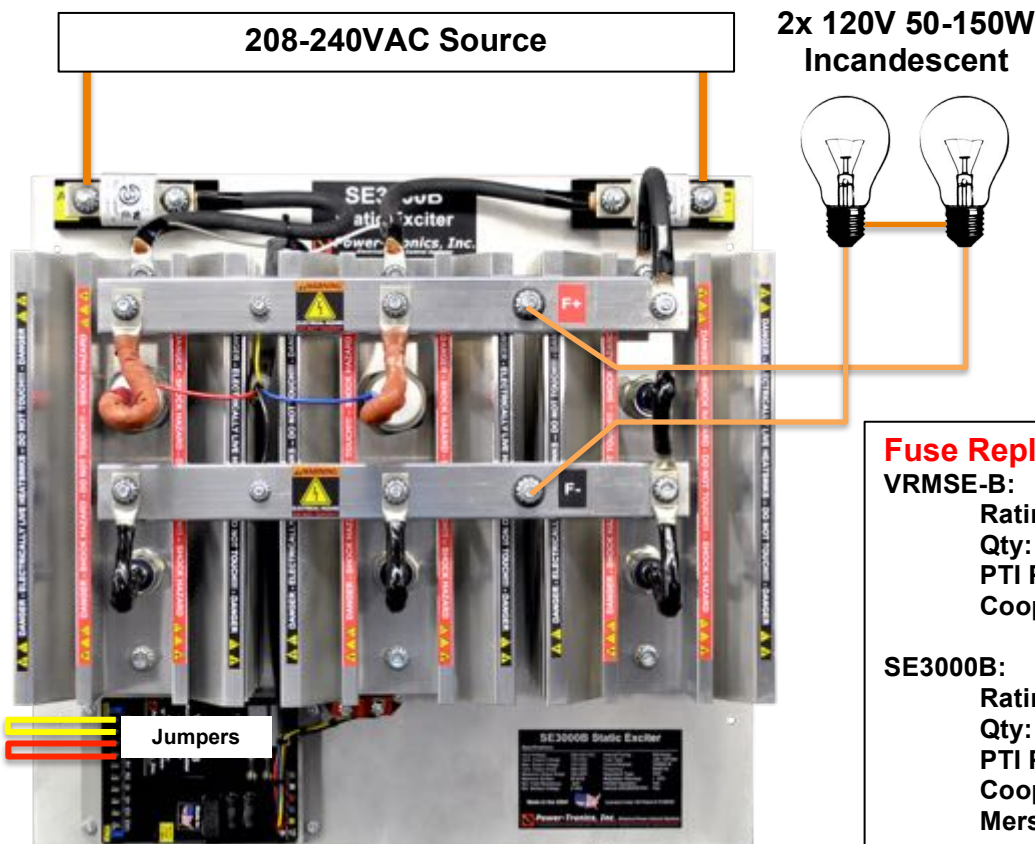
1. Residual input voltage to the exciter is below 3.5vac or fuses are open on the chassis or the regulator.
2. Unbalanced generator load.
3. Open exciter field or defective generator.
4. Non linear load or defective connection in exciter field.
5. Open diode in exciter or shorted rotor in generator.
6. Loose component in voltage regulator.
7. Loose wiring connections.
8. Input voltage to regulator is too low.
9. Exciter field is grounded.
10. Non linear load or wrong selection for regulator hookup.
11. Exciter fields are reversed.
12. Wrong selection of regulator wiring configuration.
13. Defective voltage regulator.
14. SCR or Inverter drive effecting generator waveform.
15. Regulator needs external flashing circuit.
16. Isolation transformer is too small.
17. Isolation transformer is needed.
18. Exciter fields are not isolated from other circuits.
19. Input and field circuit are being fed by a common cable or conduit.
20. Incorrect hookup or wiring.
21. Poor brush contact to commutator or sliprings.
22. Damaged, pitted, or grooved slip ring surface.
23. Current transformer has reversed polarity or is not shorted during non parallel operation.
24. Input to regulator is from an auxiliary winding and not the generator main stator.





## Bench Check Procedures

1. Wire up the SE3000B as shown in the figure below.
2. Connect up two 120 volt 50 to 150 watt incandescent light bulbs in series to the F+ and F- Terminals.
3. Install a temporary jumper wire between terminals X and Y and another jumper between terminals G1 and G2 on the VRMSE-B Control Module.
4. Turn the internal voltage adjustment (VOLTS) on the VRMSE-B Control Module fully Counter-Clockwise (Left) before beginning the testing procedures below.
5. Input 208-240VAC fused at no more than 5A into the SE3000B. **The test light should be OFF.**
6. Slowly turn the internal voltage (VOLTS) adjustment on the VRMSE-B Control Module Clockwise (Right) until the lights glow. **The test light should light to FULL Brightness. NOTE: It may take several turns of the adjustment screw before the lights illuminate!**
7. Slowly turn the internal voltage (VOLTS) adjustment on the VRMSE-B Control Module Counter-Clockwise (Left) until the lights go dark. **The test light should be OFF. NOTE: It may take several turns of the adjustment screw before the lights go dark!**
8. Turn off power and disconnect the SE3000B from your power source. Inspect all electronic components on the SE3000B to ensure they are isolated from touching any part of the SE3000B housing.
9. If you were able to successfully perform all of these tests, the SE3000B is good.



### Fuse Replacement Information:

#### VRMSE-B:

Rating: 2.5A @ 250VAC

Qty: 2

PTI Part # 5R3-682

Cooper-Bussman Part # BK/GDB-2.5A

#### SE3000B:

Rating: 300A @ 300VAC

Qty: 2

PTI Part # 5R3-216

Cooper-Bussman Part # FWX-300A

Mersen Part # A30QS300



## **Installation Warranty Form**

It is very important that you fill out this form completely when installing a voltage regulator.

This form serves as a history record on the application. This form also contains the information needed by Power-Tronics, Inc., for repair and troubleshooting of any product you may be having problems with.

**Failure to fill out this form during installation will result in a cancellation of your warranty coverage! Filling out this form takes only minutes but will save hours or days later on if your product should require service!**

Product Model:	Additional Module(s) or Options:
Serial #:	
Date of Installation:	
<b><u>This Section for Brushless Generators Only</u></b>	
Exciter Field Voltage:	Exciter Field Resistance:
<b><u>This Section for Brush-Type Generators Only</u></b>	
Shunt-Field Voltage:	Shunt-Field Resistance:
Rotor Resistance @ Brush Leads:	Rotor Resistance on Slip-Rings:
Rotor Excitation Voltage:	
<b><u>Generator Wiring/Usage Information</u></b>	
Generator Leads (Check One:) <input type="checkbox"/> 12 <input type="checkbox"/> 10 <input type="checkbox"/> 6 <input type="checkbox"/> 4 (3Ø) <input type="checkbox"/> 4 (1Ø) <input type="checkbox"/> 3	
Generator Wiring Mode (Check One:) <input type="checkbox"/> High-Wye <input type="checkbox"/> Low-Wye <input type="checkbox"/> Series Delta <input type="checkbox"/> Zig-Zag <input type="checkbox"/> Double-Delta <input type="checkbox"/> Single-Phase <input type="checkbox"/> Other	
Terminal Voltage:	Residual AC Voltage:
Rated KW:	Rated KVA:
Primary Load (Please Explain):	
<b><u>Repair/Warranty Request Information</u></b>	
Company Name:	
Contact Person:	
Telephone Number:	
Email Address:	
Ship-To Address (City, State, Zip, Country):	
Problem Description/History (Please be detailed!!!):	



## **PRODUCT WARRANTY**

**Power-Tronics, Inc.**, assumes no liability for damages due to incorrect voltage or other voltage related damages resulting from either output of the generator or input to the generator exciter system. These problems should be protected with external devices provided by the customer such as ***fuses, surge suppressors, over/under voltage and frequency controls.***

**Power-Tronics, Inc.**, warranties **only parts and workmanship** of this product for a **period of 3 years from the original date of purchase from Power-Tronics, Inc.** Under warranty, Power-Tronics, Inc. will replace, exchange or repair the defective product **without labor or parts cost to the customer.** Remaining warranty of the original product will be transferred to the replaced or repaired product. To obtain warranty, a copy of the original Installation Warranty Form must be sent in with the defective product, which clearly shows the purchase date and serial number of the defective part. A repair request form must be sent in with the product before repairs will begin. You can obtain this form by contacting Power-Tronics, Inc.

**Send repairs to: Power-Tronics, Inc., 2802 Cobbler Ln., Kerrville Texas USA 78028.**

***Send in repairs only by UPS or FedEx. USPS will NOT deliver to our facility!***

**Any one of the following conditions will void the warranty:**

- ❖ Overheating of the power supply resistor on the printed circuit card.
- ❖ Overheating of the SCR or freewheeling diode.
- ❖ Physical damage to the printed circuit card, housing or components.
- ❖ Unauthorized repair or alteration of printed circuit card.
- ❖ Installation by anyone other than a qualified professional generator service technician.
- ❖ Conductive or corrosive contamination of the circuit card.
- ❖ Removal of our company identification from the product.
- ❖ Removal of any conformal coating of the printed circuit card or components.
- ❖ Overheating of foil on the printed circuit card.
- ❖ Inappropriate or infeasible application.
- ❖ Use with any external device other than manufactured by Power-Tronics, Inc.
- ❖ Failure to fill out the attached warranty card during installation

**No other warranty is expressed or implied.**